



Application – Fine Dining restaurant with three locations

Products Used – Coral IPx, Remote IP telephones

Details – Seamless integration to each location



World Renowned Steak House & Tadiran's VoIP

Telecommunications menu is comprised of Tadiran VoIP and Partner CSM

The Bay area's best known and most prestigious restaurant was founded in 1956. Bern's Steak House is famous for not only its food, much of which is organic and grown especially for Bern's, but also for its massive wine list. Bern's has the largest wine list of any restaurant in the world. Diners can take a tour of the wine cellar as well as the kitchen after their meal.



The Right Menu Selection

Bern's had three aging key systems that were literally falling apart after years of extensive use that is common in a busy restaurant. Bern's staff needed to be networked together to increase efficiency and service levels. After looking at a broad range of telephony "menu items", Bern's selected CSM and the Tadiran IP Office system because of its excellent reputation for reliability, scalability and feature rich functionality, or more simply stated, for "excellence". One of the major benefits of the Tadiran VoIP network is the enabling the users with key information and control, allowing them to provide a significantly higher level of personalized attention to callers.

"CSM delivered exactly what we expected to get out of a VoIP system – powerful features, full system control, reliable operation and ease of use." - David Laxer, President, Bern's Steakhouse, Inc.

