



Application: Healthcare

Products Used: Coral Sea Softswitch, 14 Gateways, (190) T200 series IP telephones, SIP Trunks, SeaMail (with DCN), SeaBeam softphone, 1 Primary Server and 6 clustered (Redundant) servers in different locations

Business Partner: The Brookfield Group

Federal Funding helps Indiana Health Centers to improve Communications and Patient Care to under-served Communities

Indiana Health Centers, Inc. (IHC) is a network of not-for-profit, federally qualified community health centers, dedicated to the uninsured, under-insured and underserved. IHC is a major provider of health, nutrition, and social services to low-income residents throughout the State of Indiana. Statewide, IHC serves more than 65,000 clients, providing affordable, accessible, low-cost health care. Patient-driven and consumer governed, IHC adapts programs, services, and hours to the specific needs of each community.



Tadiran reseller – [The Brookfield Group](#) provides a variety of voice and data services that are enabling IHC to improve and expand patient care while making the staff more accessible. IHC qualified for federal grant money to enhance their data infrastructure as well as the implementation of Tadiran Coral Sea Softswitch. With their headquarters in Indianapolis but all the patient centers in rural areas, IHC choose the Coral Sea Softswitch because of its unique distribution and replication architecture. Administration of all the locations can be accomplished from any location, but each of the seven remote servers is completely fault-tolerant making sure the clinics are never without service. For some of the smaller WIC (Women's, Infants & Children) Centers, Gateways and IP telephones provide complete service without the need for dedicated servers.

Say's Brookfield Group's Tom Chevalier, "The Coral Sea Softswitch is ideal for Indiana Health Centers, they now have the best VoIP capabilities even in very remote towns with the IT staff at headquarters able to do all the administration remotely. The staff also has access to the SeaBeam softphone which provides audio and video calling from the laptop while traveling or working from home."